Head-Worn Displays in the Prehospital Environment

Paul Schlosser, Ben Matthews, Penelope Sanderson, Sass Hayes, Andrew Donohue







Use Cases for Head Worn Displays in Emergency Medical Services?







Participatory Design [Simonsen and Robertson, 2013]

Related research

Benefits and challenges of HWD use in healthcare environments

- Applications in a variety of medical fields: anaesthesiology, surgery, intensive care, training
- Primary focus in prehospital care on mass casualty incidents and triage [Follmann et al., 2019]
- Continuous and hands-free access to data [Sanderson et al., 2008]
- Indications for improved situation awareness in some settings [Schlosser et al., 2019]
- Mixed feedback from patients and colleagues [Grundgeiger et al., Unpublished manuscript]
- Technical challenges: weight and comfort, battery, camera angle [Nakhla et al., 2017]

Design - Understanding Work and Developing Support Systems

Interviews and observations

- 5 interviews with clinical coordinators
- 8 situated interviews and observations
- 2 observations of full day high fidelity training

Workshops

- 7 workshops with a total of 10 staff
- Duration of 45-100 minutes
- Video and audio recorded

Design – Development of 17 Initial Use Cases



Vital sign monitoring



Documentation

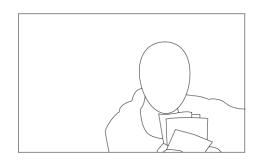


Training

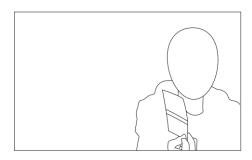


Ultrasound

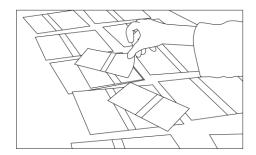
Design – Remote Support System



"I think the filming and documentation is also pretty good. Just having the feedback to be like: 'Hey, you've landed here? Where can the other helicopter land? How is everyone going to get out?'



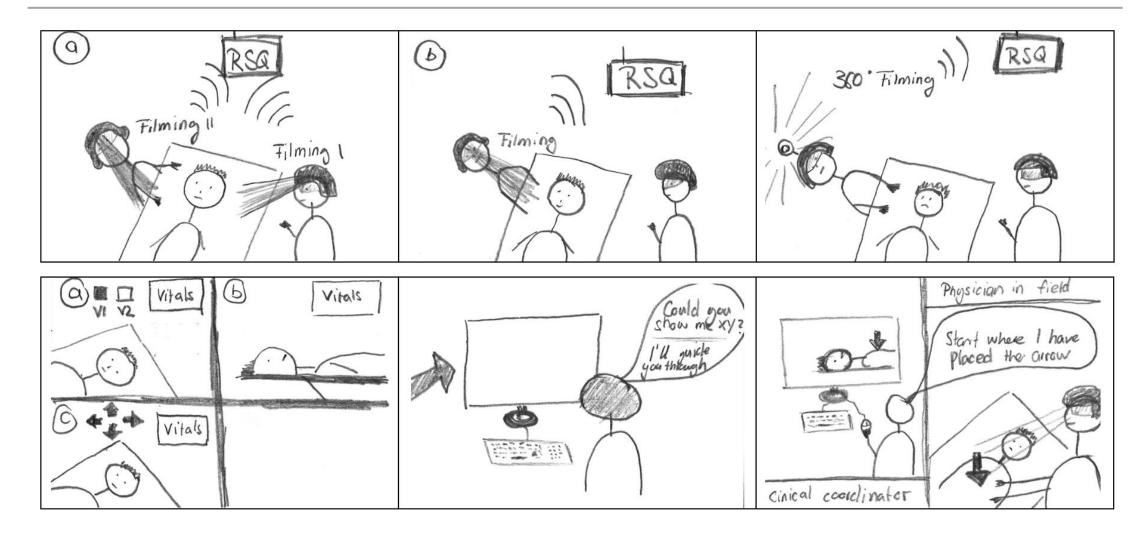
Because the problem is, once you land the helicopter on a road, it means no one else can go in and out. So, it's, it's all those kind of components for them [the clinical coordinators] that they think about and that can be problematic. I might be walking around, but I might not realize something is there, because that's not what I'm paying attention to.



So, it [a video feed from the HWD] might be useful for them."

P2, Workshop 2

Design – Remote Support System



Preliminary Evaluation – Method

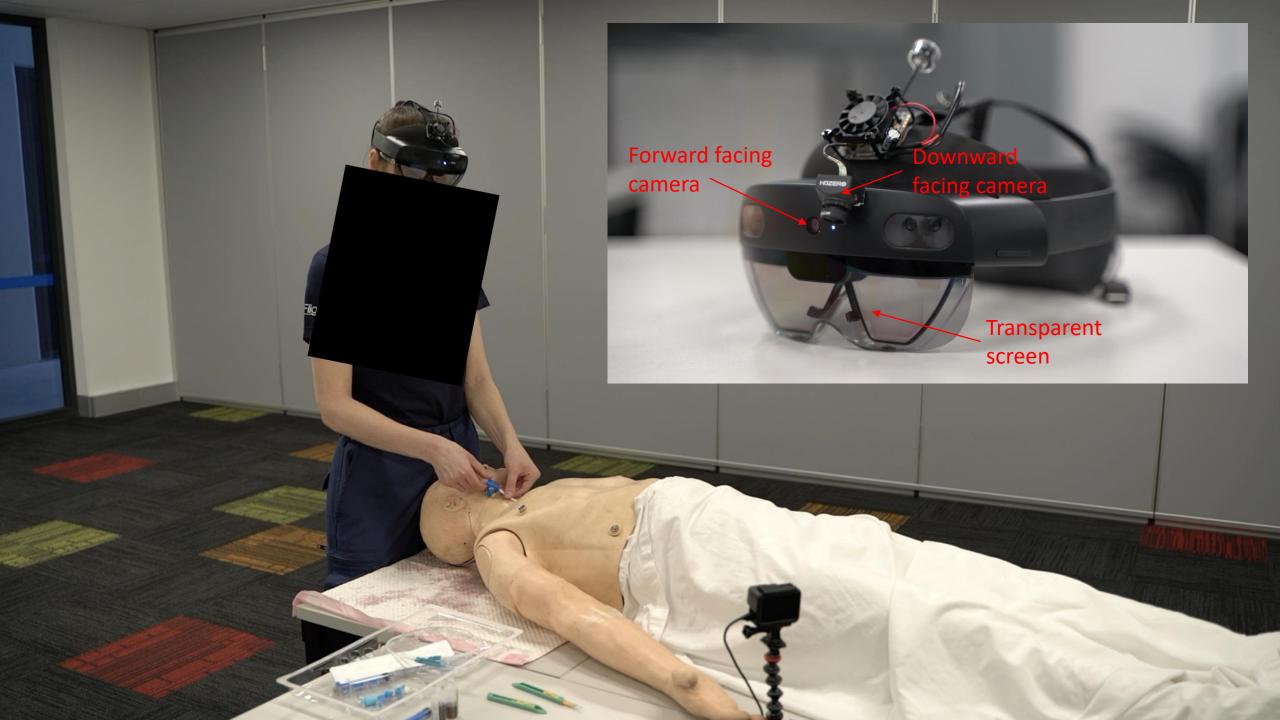
Simulated placement of a MAC line (standardised instructions)

Experimental design

- Between subjects design with randomised assignment: Support via HWD vs phone
- Participation of 23 physicians (emergency, anaesthesiology, intensive care)

Dependent variables

- Clinical measures
 - Duration
 - Procedure adherence and quality
- Collaboration measures
 - Communication volume
 - Communication balance
 - Responsiveness
 - Spontaneous information sharing





Participants' comments

"If you were a junior doctor in the middle of nowhere, and you have never done a procedure like this before, this is the next best thing of having the person next to you doing it [the instructing]" –P23

"When I looked up, I saw the photos of the instructions. They were quite useful to go step by step [through the procedure during the initial briefing]. During the actual procedure, I didn't look up so much at it but having the [auditory] instructions was quite nice [at that stage]" –P20

"I really appreciated that you could see what I could see. So that when I would say: 'Is it this one [piece of equipment]?' And you are obviously seeing [what I am referring to]. That was the most useful thing" –P3

"If I am on the side of the road doing a primary, I feel that I need all of my [peripheral] vision. And [with the HWD] taking that away from me, I felt like I was missing my senses" –P11

Conclusion

- 17 use cases developed in a series of workshops using participatory design
- Supporting remote collaboration with HWDs in the EMS context looks very promising
- More detailed analysis of data in future work





